

## Appendix One – Mid-Year Progress Report on Key Projects

Area of Focus	Progress Update	Next Steps
Service model redesign and recruitment of key staff	Team restructure defined based on service requirements. Cluster leads recruited to and in post	Head of Service approval, presentation to team and relevant individuals to seek feedback, refinement before final submission to committees for approval to proceed
Loneliness and Social Isolation Strategy	A three-year Loneliness and Social Isolation (Adults) Strategy has been drafted. The strategic implementation plan is being developed with the community and strategic partners, and is due for completion in December 2023. The Plan will also shape the grant criteria for distribution of a £50k Welsh Government fund aimed at tackling loneliness and social Isolation within our communities	Community focussed workshops to prioritise and finalise themes and implementation plan, consultation, strategy launch and implementation. Submit for Cabinet approval and formal consultation.
Review of unpaid carers support	Initial review complete / Demonstrator Project underway	Review of demonstrator project / definition of future service model.

Ombudsman Enquiry into Carers Assessments	Steering Group in place – required submissions made to Ombudsman	Service strengthening dependent on outcome and findings of Ombudsman Enquiry
Neighbourhood Networks	NPT CVS are coordinating Neighbourhood Network development in several areas including Seven Sisters and Sandfields to identify and address gaps / needs and to facilitate a framework for ongoing community engagement.	<p>Delivery of programme to address identified gaps and needs.</p> <p>Link with Safeguarding to start mapping community intelligence of “hot spots”.</p>
Review and reshaping of Safe and Well Volunteering	<p>Befriending Volunteering review complete, revised service model established, renewed robust governance and training and support programme in place</p> <p>Facilitation of regional Volunteer working group</p>	<p>Cross organisational development of clear consistent best practice model of volunteering across the authority.</p> <p>Strengthen opportunities for intergenerational volunteering across service areas, e.g., Children’s Services and Education.</p> <p>Imbed regional volunteering strategy</p>
Digital Enablement and Assistive Technology	<p>Response Service</p> <p>Digital platform – “Our NPT” developed</p>	<p>Community Response service development</p> <p>Formal launch of website for community connection</p>

	<p>Digital Solutions Suite</p> <p>Digital Inclusion Project (SPF)</p>	<p>Establishment of Digital Solutions Suite to aid knowledge and ensure maximisation of digital solutions to support independence.</p> <p>Launch of new Digital Inclusion Project to promote digital solutions, safety and access</p>
Scoping of models of Social Enterprise	Initial scoping complete	Establish Steering Group to consider options, feasibility and viability. Work being supported by CWPASS.
Community Hubs	<p>Mapping undertaken</p> <p>Targeted Community Engagement completed</p>	Testing and shaping of a cross county community hub model. Identify existing hubs that could be supported to enhance their local offer.
Warm Hubs	<p>Funding and Monitoring of a range of Warm Hubs with a particular focus on the cost-of-living crisis.</p> <p>Evaluation report completed.</p> <p>New funding bids submitted to support with Winter pressures.</p>	Support of Warm Hubs over Q3/4 2023/24 including allocation of funding and monitoring of delivery.
Review and alignment of Prevention and Early intervention services	<p>LAC review completed</p> <p>CIS review completed</p>	<p>Ongoing review and strengthening of best practice</p> <p>Moved to Housing and Homelessness</p>

	<p>CCT review commenced</p> <p>B'spoked Enterprises review initiated</p> <p>Carers Services – see above</p> <p>Safe and Well Volunteering – see above</p>	<p>Complete review and develop new service provision to meet identified need</p> <p>Complete review, develop progression pathways and expansion of service area</p> <p>See above</p> <p>See above</p>
Local Councillor engagement	Local Councillor workshops undertaken across all three networks	Follow Up sessions to be arranged and regular “drop ins” to be established.
Community Focused Schools	Partnership approach coordinated and facilitated in Awel Y Mor Primary School and with partners	<p>Development of project including community development and community engagement</p> <p>Pilot intergenerational volunteering to support with reading and digital skills.</p>
Ageing Well	Community engagement underway across communities in relation to the World Health Organisation Principles for Older People to ensure NPTCBC operates using an Ageing Well approach and creates age friendly communities	<p>Collate findings of community engagement, shape governance and establish clear action plan to address areas that require focus.</p> <p>Submit application to WHO for membership of the Global Network of Aging Friendly Communities</p>

	<p>£68,000 bid submitted for SPF funding to support mobile dementia hub</p> <p>Establishment of a Dementia Listening Campaign to understand the experiences of those living with dementia and their carers</p>	<p>Development of a response based on the findings to help our communities to live well with dementia</p>
Impact and Quality Framework	<p>Establishment of a Prevention and Early Intervention outline performance monitoring framework</p>	<p>Further development of the framework with a particular focus on outcomes, impact and quality</p>
Ukrainian Response	<p>Delivery of practical support using LAC principles</p> <p>Ukrainian Response Team establishment</p> <p>Ukrainian Coffee morning delivery</p> <p>Development of service to include resettlement and long term housing support</p>	<p>Transferred to Housing and Communities Service (October 2023)</p>